

DUKABEL

USB to 3.5mm TRRS Headset Adapter



User Manuel

Model: DUSB351F

#DuKabelFansValues

1. Product description:

DuKabel USB to 3.5mm TRRS Headset Adapter connects headsets (CTIA standard) to PC, laptop, Mac, PS4, or PS5 easily via plug & play - no drivers required. The aluminum housing, braided nylon cable, and built-in audio chip ensure stable, clear sound quality and long-lasting durability. Compact (1.8 cm) and portable, it's perfect for the office or travel. **Not compatible** with 3.5mm Apple headsets, TRS/TS microphones, TVs, cars, Xbox One, PS3, and Nintendo Switch.

2. Compatibility:

- **USB plug** for playback devices with USB ports, e.g. PC, laptop, desktop, notebook, Mac, PS4, PS5 and more.
- **3.5mm female jack** (CTIA standard) for 4-pole headphones, 4-pole TRRS microphones or speakers.

3. Incompatibility List:



- Does **not** support TS or TRS microphones.
- The USB headset adapter is **not** compatible with 3.5mm iPhone earphones, Beats, or Bose headsets

with the **Apple standard**.

- It does **not** work with headsets that use two separate 3.5mm plugs (one for audio output and one for microphone input).
- **Not** compatible with cars, trucks, TVs, Xbox One, PlayStation 3, Nintendo Switch, CD players, amplifiers or projectors.

4. Connection & Setup:

- Plug your **3.5mm CTIA standard headset** or microphone (**3.5mm TRRS standard**) into the 3.5mm jack of the USB audio adapter.
- Connect the USB sound card to a free USB port on your computer.
- The computer will automatically detect the device as a new audio device (**USB Audio Device**).
- Open your operating system's sound/audio settings and select the new USB audio device as your playback and recording device.
- Adjust volume, levels, and microphone boost (if needed) in the audio settings.

5. Warm Tipps:

- **Unidirectional audio transmission:** only from USB to 3.5mm, not from 3.5mm to USB.
- **Not** compatible with Ubuntu 24.04.1 LTS system.
- To ensure proper hardware recognition, we recommend plugging your external headphones into the adapter **before** connecting the adapter to your computer or laptop.
- Most operating systems support multiple audio outputs, but only one can be active at a time. Therefore, it is essential to **manually select the correct audio output** through the system's built-in audio control panel.

6. FAQ:

Problem	Possible Cause	Suggested Solution
No sound	Wrong playback device selected	Select the Headset (USB Audio Device) in the audio settings
No microphone input	Microphone not properly plugged in / input level too low	Check the connection, increase the input level
Delayed sound /	Buffer size too large / other	Reduce buffer size in the audio software, close

latency	processes heavily loaded	other processes
Clipping / distortion	Input level too high	Lower microphone gain / volume
Device not detected	Faulty cable / USB port	Try a different USB port, replace the cable

7. Customer service:

Would you like to extend your warranty from 12 months to 18 months??

- Contact us via support@dukabel.com with the subject [18 Months Warranty] - [DuKabel.com] - [Order Number].

Would you like to join our SUPER USER CLUB to try newly released DuKabel cables for FREE?

- Contact us via support@dukabel.com with the subject [SUPER USER CLUB] - [DuKabel.com] - [Order Number].

Quality or compatibility issues?

- Email us via support@dukabel.com to get technical support, free replacement or a full refund.

8. Contact Information:

 Email: support@dukabel.com

 Website: <http://www.dukabel.com>

 Warranty: www.dukabel.com/warranty

 Power User: www.dukabel.com/giveaway